

Introductions and welcome

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Forum Agenda

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Forum Agenda

- Introductions
- Activities so far
- Detailed research findings
- Group analysis and recommendations
- Ekimeeza
- Summary





Sue Coates Water, Engineering and Development Centre







- Developing HRD and training staff
- Research into past and current HRD & training practice
- Innovative approaches to HRD and training at work through pilot projects
- Strengthened information and knowledge management capacity





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Field research

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Setting the scene



- Since 2002, DWD has spent > UShs 1.1 bn on training for 450 district & 150 DWD staff
- Yet no sector goals, targets or indicators for training
- Minimal linkage between industry and training institutions (demand and supply)

Research objective

- Solicit perceptions of staff and their supervisors on past training (Retrospective survey)
- Current training practices in key training institutions and capacity building in major sector organisations
- Initiate a process of dialogue between demand and supply



Research Methods

 Case Studies in 4 district headquarters and 1 NWSC area office

 Literature review, Questionnaires, Interviews, FGDs, Observations

 Paired interviews in 5 major sector organisations 7 key training institutions/ faculties



Research Activity 3.3

Sample interviews looking at past training practices of employers



- Some TSUs have had a positive impact on district CB. Indeed good training makes a difference!
- Emphasis on hardware training in districts with fresh graduate staff
- Good recruitment lessens the need for capacity building.



- Evaluation and valuation
 - Ad hoc
 - Connected to staff appraisals?
 - Not objective?
 - Whose perspective?
 - Certificates are valued more than content



- Public service, local government or line ministry
 - Funds not co-ordinated?
 - Plans not harmonised?
 - Whose objective?
- Workshops the most dominant mode





- Involving staff in planning CB
- Need for critical mass of capable staff to create impact
 - Capacity building only part of the enabling environment



- Building the foundation again (and again) ~ never building the walls
- Sometimes training is considered a reward not a requirement of the job
- Cost & benefits of CB not always considered







Research Activity 3.2

Sample interviews looking at current training – relationships between suppliers and demand



- Some good practice (but limited)
 - working with employers, mainly through industrial training
 - either as individual students or groups; leading to many additional benefits (e.g. feedback, practical experience, direct actions)



- Some training institutions have received contracts (from NGOs and donors) for developing training courses
- Use of variety of teaching methods
 ~ guest lectures, case studies,
 demonstrations
 - ~ attracts students



- There is investment by teaching institutions to improve capacity of trainers
- There is minimal scope of influence from supply to demand and vice versa
- There are difficulties in changing curricula



- Some courses are demand driven
- Good students are your best advert!
- Autonomy or accreditation ?
- Budgets !!!!!!



Key points of current training ~ industry

- Policies, plans and strategies in place in some institutions
- Budgets in place in some institutions
- Employees assess courses based on personal not corporate criteria
- Technical Assistance used widely



Key points of current training ~ industry

- Offer students practical placements
- Decisions on capacity building made by
 - central top management?
 - (expert) HR officers,
 - or devolved management?
- Low profile of the training function?
- Retaining skilled staff is important ~ high training expenditure per capita





Discussion of research ~ implications for policy makers

All delegates



 One easy action to improve training ~ tomorrow!



- 1. Should "*HRD/Training/ CB*" be coordinated ?
 - if so why, how and by whom?
- 2. How do we improve links between:
 - Supply & demand (what links and support ?)
 - Supply & supply (what links and support ?)
 - Demand & demand (what links and support?)



3. How can we measure "*HRD/Training/ CB*"?

- ~ do we want to measure and why?
- ~ what are the costs and benefits?
- ~ are the investments paying off?
- 4. What do we do about workshops?
 - ~ what are they used for ?
 - ~ how can they be efficient and effective for all their uses ?
 - ~ how we justify them when they are useful ?
 - ~ can their supply be managed/ influenced?



5. Who should lead "HRD/Training/ CB"?

- ~ experts in colleges or MoPS?
- ~ employers doing the job ?
- ~ centralised or decentralised ?
- 6. "HRD/Training/ CB" training plans
 - ~ do we need them
 - ~ what basis are they developed
 - ~ focussed and time bound ?
 - ~ or flexible and long term ?



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Analysis and recommendations









Summary

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TfR on the Internet



